



Our ref: CORP F2019/000371

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4 October 2019

Mr Blair Boyer MP
Member for Wright
PO Box 1111
GOLDEN GROVE VILLAGE SA 5125

Dear Mr Boyer

Determination under the *Freedom of Information Act 1991*

I refer to your application made under the *Freedom of Information Act 1991* which was received by Primary Industries and Regions SA (PIRSA) on 29 July 2019, seeking access to the following, as revised:

"Copy of the Yamba Quarantine Station log book of daily activities from 1 December 2018 to 1 July 2019."

Pursuant to Section 14A of the Freedom of Information Act, an extension to the legislative timeframe in which to provide a determination was extended until 1 November 2019. Following an External Review lodged with the Ombudsman and subsequent communications with his office, the date in which to provide a determination was revised to 4 October 2019.

Although PIRSA does not hold a "log book" for the Yamba Quarantine Station, since the introduction of the zero tolerance policy, PIRSA has recorded the daily activities by way of a daily summary report since 4 January 2019. It is these reports that PIRSA has interpreted as being in scope of your application. Some reports were not prepared in January and February 2019, hence not being located in the document discovery process.

Accordingly, the following determination has been finalised.

I have located seven documents that are captured within the scope of your request.

Determination 1

I have determined that access to the following documents is **granted in full**:

| Doc No. | Description of document | No. of Pages |
|---------|--|--------------|
| 2 | Yamba Quarantine Station - Daily summary reports for February 2019 | 24 |
| 4 | Yamba Quarantine Station - Daily summary reports for April 2019 | 30 |

| | | |
|---|---|----|
| 5 | Yamba Quarantine Station - Daily summary reports for May 2019 | 31 |
| 6 | Yamba Quarantine Station - Daily summary reports for June 2019 | 30 |
| 7 | Yamba Quarantine Station - Daily summary report for 1 July 2019 | 1 |

Determination 2

I have determined that access to the following documents is **granted in part**:

| Doc No. | Description of document | No. of Pages |
|----------------|---|---------------------|
| 1 | Yamba Quarantine Station - Daily summary reports for January 2019 | 11 |
| 3 | Yamba Quarantine Station - Daily summary reports for March 2019 | 31 |

The information removed from the above documents is pursuant to Clause 6(1) of Schedule 1 of the Freedom of Information Act which states:

"6 - Documents affecting personal affairs

(1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead)."

The information removed consists of the names of Departmental employees. Given the nature of the documents concerned, it is considered that disclosure of this information would be unreasonable.

Please be advised that the references to suspended operations contained within the seven documents in scope refer to the suspension of writing Offence Reports.

If you are dissatisfied with this determination, you are entitled to exercise your right of review and appeal as outlined in the attached documentation, by completing the "Application for Review of Determination" and returning the completed form to:

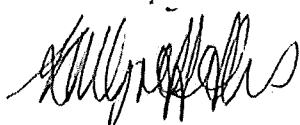
Freedom of Information Principal Officer
Primary Industries and Regions SA
GPO Box 1671
ADELAIDE SA 5001

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your application, and the documents to which you are given access, will be published in PIRSA's disclosure log. A copy of PC045 can be found at http://dpc.sa.gov.au/data/assets/pdf_file/0019/20818/PC045-Disclosure-Log-Policy.pdf

If you disagree with publication, please advise the undersigned in writing within fourteen calendar days from the date of this determination.

Should you require further information or clarification with respect to this matter, please contact Ms Lisa Farley, Freedom of Information and Privacy Officer on 8429 0422 or email PIRSA.FOI@sa.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Michelle Griffiths', written in a cursive style.

Michelle Griffiths
Accredited Freedom of Information Officer
PRIMARY INDUSTRIES AND REGIONS SA

Tuesday 5th Feb

ZTP was recommenced in the morning

The problems with traffic being held up due to static traffic within a lane as an Offence Notice is being written and the consequential problems were highlighted.

We are to proceed when safe???

There were three offence notices issued with all resulting in traffic back up and frustrated public.

There were 14 vehicles detected carrying fruit over the entire day

Wednesday 6th February ZTP summary

Operation suspended from 0800hrs to 1030hrs due to workplace staff meeting

Operations suspended to clear traffic at 1305hrs to clear traffic following an Offence Notice being written

Operation suspended at 1330hrs following an Offence Notice issue to clear traffic

Operations suspended at 1430hrs "as above"

Operations suspended at 1455hrs "as above"

There were two recorded instances of travellers becoming irate/abusive due to being held up.

There were Four Offence Notices written.

Thursday 7th February ZTP summary

Operation suspended 0845hrs following an Offence Notice being written to clear traffic

Operation suspended 1130hrs following two offence notices being written simultaneously to clear backlog of traffic

Operation suspended 1300hrs to clear backlog after Offence Report written

Operation suspended 1500hrs "as above"

There were two incidents of traffic deciding to back out of blocked and enter the clear lane to exit the area.

There were two recorded instances of abusive/irate people

Traffic was light throughout the day

Six Offence Notices were written in total

Friday 8th February ZTP summary

Operation suspended at 1030hrs due to backlog of traffic occurring after an Offence Notice was written

Operation suspended 1050hrs due to two Offence Notices being written lanes block, backlog of vehicles and the need to clear traffic

Operation suspended to clear traffic after Offence Notice being written

Operation Suspended after Offence Notice writ up to clear traffic

Operations suspended to clear traffic following traffic being blocked due to Offence Notice being written

There was one report of people getting impatient and irate due to traffic hold up

One report of a traveller driving his vehicle between the bollards from the car lane through to the caravan lane to make his escape. This created chaos as others in the line-up began attempting the same manoeuvre.

There were six Offence Notices written

Saturday 9th February ZTP summary

Operations suspended 0955hrs while interviews were being conducted.

Operations suspended 1015hrs

Operation suspended two Offence Notices being written resulting in long queues

There were seven Offence Notices written

Sunday 10th February ZTP summary

Operation suspended 1030hrs due to traffic build following an Offence report being written

There were seven Offence Notices written

There were various complains received over the weekend in regard to the ZTP. These complaints are ongoing and nothing new was raised.

There were seven Offence Notices written

Monday 11th February ZTP summary

Operations suspended 1115hrs to clear traffic after two Offence Notices simultaneously.

Operations suspended 1245hrs "as above"

Operations suspended 1445hrs to clear traffic after an Offence Notice was written

There were eight Offence Notices written for the day

Tuesday 12th Feb ZTP summary

Operations suspended 0900hrs due to build-up of traffic in one lane following offence notice being written

Operations suspended 1015hrs due to a potential incident occurring. Lead vehicle was to have an Offence Notice written up when the following vehicle was sounding his horn and becoming agitated. The driver of the lead vehicle approached vehicle behind. At this point the operation was suspended and the driver of the lead vehicle was allowed to move on without staff proceeding with the Offence Notice which allowed the agitated driver to also proceed.

Operation suspended 1130hrs due two concurrent Offence Notices being written resulting in traffic build-up

There were four offence notices written

A total of 6kgs of fruit was collected

Wednesday 13th February ZTP summary

0905hrs operations suspended both lanes blocked. A driver caught behind was getting upset due to the fact he had a specialist appointment. The driver of the vehicle in front was allowed to leave without proceeding with Offence Notice so as to deescalate the situation. Both vehicles moved on without further incident.

1105hrs Operations suspended to clear traffic following a write up.

1200hrs Operation suspended "as above"

1530hrs Operation suspended "as above"

There were six Offence reports completed

There was 8kgs of fruit confiscated

Thursday 14th February ZTP summary

Operations suspended at 1030hrs due to traffic build-up as a result of Offence Notice being written

Operation suspended 1105hrs "as above"

Operation suspended 1450hrs two notices being written simultaneously rapid traffic build-up

There were varying reports of the inability to read signs (sunny day)

There were eight Offence Notices written with 16kgs of fruit seized

Friday 15th February ZTP summary

Operation suspended 1045hrs two Offence Notices being written simultaneously traffic build-up

Operations suspended 1145hrs traffic build-up due to Notice being written

Operations suspended 1215hrs "as above"

Operations suspended at 1445hrs "as above"

Continual reports of inadequate signage.

Two reports of travellers missing turn off to bins and the unable to turn around due to safety issues, these people were towing vans

One report from a B-Double driver who was not prepared to enter the park bay due to safety concerns

There were eight Offence Notices written and 24kgs of fruit seized.

Saturday 16th February ZTP summary

Operation suspended 1030hrs due to traffic build-up following write up

Operations suspended at 1300hrs "as above"

Operations suspended at 1430hrs two notices being written simultaneously

Operations suspended at 1440hrs notice being written traffic build up

There was one report of a very abusive traveller toward the person writing him up and also to the other staff in the general area

More complaints regarding signage and the confusion as to not being able to "declare" their fruit.

There were eight Offence Notices written and 10kgs of fruit seized

Sunday 17th February ZTP summary

Operation suspended 0845hrs due to traffic build up while Offence Notices being written

Operation suspended at 1020hrs two notices being written simultaneously traffic build up

Operation suspended 145hrs notice being written traffic build up

Operation suspended at 1130hrs "as above"

Operation suspended 1205hrs "as above"

Many reports of inability to read signs (sunny day)

One motorist was unhappy to have to put up his camper van at the bins to retrieve fruit from his fridge then drive 4kms and do it again so the inspector could have a look

A couple of reports of travellers not aware certain fruit is a FF host.

There were 10 Offence notices written with 13kgs of fruit seized.

Monday 18th February ZTP summary

Operation suspended at 1015hrs due to traffic build up while Offence Notice being written

Operation suspended at 1320hrs "as above"

Operations suspended at 1345hrs "as above"

Operations suspended at 1420hrs "as above"

Operations suspended at 1530hrs "as above"

More instances of not being able to read the signs, uncertainty of what to throw away and the belief of being able to declare at Yamba.

There was one report of a person becoming unhappy and irate.

There were 5 Offence Notices written and 6kgs of fruit seized

Tuesday 19th February ZTP summary

Operations suspended at 0820hrs Offence Notice being written traffic build-up

Operation suspended at "as above"

Operation suspended at 1035hrs two Offence notices being written simultaneously both lane held up traffic build up

Operation suspended at 1340hrs Offence Notice being written traffic build up

Operation suspended at 1416hrs simultaneous Notices being written both lanes blocked

One report received about a traveller becoming angry because he just threw out all his vegetables unnecessarily. No indication as to what to throw out.

More complaints regard the difficulty in seeing the signs

On driver did not enter the park bay due to safety issues with a semi close behind.

There were seven Offence Notices written and 25kgs of fruit seized

Wednesday 20th February ZTP summary

Operation suspended at 0940hrs to allow traffic flow

Operation suspended at 1000Hrs traffic build up due to Offence Notice being written

Operation suspended at 1045hrs "as above"

Operations suspended at 1320hrs "as above"

Several motorists stated the electronic signs are unreadable (sunny day)

One complaint from driver unknowing what to throw out and threw vegies he didn't need too

One driver threw out what they thought but declared a punnet of cherry tomatoes because they weren't sure what was OK

Older couple completely confused as to what they were supposed to do

There were three Offence Notices written and 31kgs of fruit seized

Thursday 21st February ZTP summary

Operation suspended at 1035hrs to clear traffic following lane closure due to Offence Notice being written

Operation suspended at 1135hrs "as above"

Continued issue with the public believing they can declare fruit without penalty

Issues still apparent regard to visibility to be able to read signs

There were two Offence Notices written and 28kgs of fruit seized

Friday 22nd February ZTP summary

Operations suspended at 0918hrs following Offence Notice being written and a build-up of traffic

Operations suspended at 0940hrs due to traffic build up following Offence Notice being written

Operation suspended at 1057hrs "as above"

One report of a vehicle didn't feel safe pulling into Park Bay due to traffic very close behind.

One report where young lad insisted he though the signs indicated to hand fruit over at station.

There were three Offence Notices written and 18kgs of fruit seized.

Saturday 23rd February ZTP summary

Operation suspended at 1020hrs due to Offence notice being written and traffic build up.

Two reports of not being able to read the signs due to the sun

One report of thinking OK to declare at station

There were two Offence Notices written and 21kgs of fruit seized

Sunday 24th February ZTP summary

Operation suspended at 1100hrs due to traffic build up while Offence Notice being written

Operation suspended at 1140hrs due to Vehicle break down

Operation suspended at 1345hrs due to traffic build up while Offence Notices being written

Continuing reports of not being able to read signs due to sun glare.

A couple of reports of non-English speaking foreigners not able to understand signs

There were three Offence Notices written with 18kgs of fruit being seized.

Monday 25th February ZTP summary

Operation suspended at 0930hrs due to traffic build up following Offence Notice being written up

Operation suspended at 1030hrs "as above"

Operation suspended at 1520hrs "as above"

Issues with the inability to read the incoming signs and uncertainty what they mean continue to be raised.

There were four Offence Notices written and 21kgs of fruit seized.

Tuesday 26th February ZTP summary

Operation suspended at 1030hrs traffic build up following Offence Notice being written

Operation suspended at 1240hrs "as above"

Operation suspended at 1410hrs "as above"

Very light traffic

Reports of one sign facing the wrong way and difficulty in reading due to sun glare

There were three Offence Notices written with 10kgs of fruit seized

Wednesday 27th February ZTP summary

Operations suspended at 0900hrs due to traffic build up after Offence report written

Operations suspended at 1000hrs due to 40C forecasted day. One staff member was unable to attend work due to illness. This left only three staff available for day shift and with the introduction of the heat policy at 1000hrs the operation was suspended due to only two staff available at any one time to inspect vehicles.

There was one Offence Report issued with 15kgs of fruit seized overall

Thursday 28th February ZTP summary

Operation suspended at 0825 due to traffic build up while Offence Notice being written

Operation suspended at 0905hrs "as above"

One Inspector rang in ill (different employee as yesterday). This left three only staff. 40C forecast day so Heat Policy was introduced at 1000hrs and operations had to be suspended

Continuing reports of signs being difficult to read.

One report of not knowing where to dispose of fruit "The signs don't tell you where to go dispose of it"

There were two Offence Notices written and 46kgs of fruit seized

Monday 1st April ZTP summary

Operation suspended at 1050hrs and 1140hrs due to traffic build up while Offence Reports being written.

One report of traveller dumping but was unsure of some things so bought them to see if OK

One report of dangerous to turn into Park Bay at night with no slip lane or lighting

There were Three Offence Reports written and 22kgs of fruit seized.

Tuesday 2nd April ZTP summary

Operation suspended 0840hrs, 1020hrs and 115hrs due to Offence Reports being written resulting in traffic build up.

One report of fruit being dumped on side of road between Q Station and Q Bins.

Starting to get many questions as to what needs to be thrown out.

There were Three Offence Reports written and 15kgs of fruit seized.

Wednesday 3rd April ZTP summary

Operation suspended at 1000hrs and 1430hrs due to traffic build up while Offence Reports being written

There were Two Offence Notices written and 9kgs of fruit seized

Thursday 4th April ZTP summary

Operation suspended 0800hrs, 0930hrs, 1030hrs and 1345hrs due to traffic build up while Offence Reports were being written

Reports of travellers confused as to what to throw away

There were six Offence Reports written and 30kgs of fruit siezed

Friday 5th April ZTP summary

Operation suspended 1030hrs and 1115hrs due to traffic build up while offence report being written.

There were two offence reports written and 18kgs of fruit seized.

Saturday 6th April ZTP summary

Operation suspended 1010hrs, 1050hrs, 1135hrs, 1155hrs, 1245hrs and 1340hrs while offence reports being written resulting in a build-up of traffic.

There were six offence reports written and 35kgs of fruit seized.

Sunday 7th April ZTP summary

Operation suspended 0910hrs, 0925hrs, 1125hrs and 1200hrs while offence reports being written resulting in traffic build up.

There were four offence reports written and 24kgs of fruit seized.

Monday 8th April ZTP summary

Operation suspended 0850hrs, 1010hrs, 1020hrs, 1040hrs, 1235hrs, 1330hrs, and 1445hrs due to traffic build up while Offence Reports were being written

One report of a traveller being given false information from the Tourist Office in Mildura.

There were seven Offence Reports written and 38kgs of fruit seized.

Tuesday 9th April ZTP summary

Operation suspended 0835hrs, 0915hrs, 1235hrs, 1350hrs, and 1345hrs due to traffic build up while Offence Reports being written.

There were five Offence Reports written and 26kgs of fruit seized

Wednesday 10th April ZTP summary

Operation suspended 1010hrs, 1150hrs, 1320hrs, 1400hrs and 1425hrs due to Offence Reports being written resulting in a build-up of traffic.

Three reports of people being confused as to what needs to be thrown out.

One report of a traveller not prepared to turn into Park Bay area for safety reasons as a B-Double was very close behind.

There were Five Offence Reports written and 26kgs of fruit seized.

Thursday 11th April ZTP summary

Operation suspended 0755hrs and 1315hrs due to traffic build up while Offence Reports being written.

Traffic steadily becoming busier approaching the holiday season and Easter. Traditionally a busy time ahead, traffic management becoming an issue.

There were two Offence Reports written and 24kgs of fruit seized

Friday 12th April summary

Operation suspended 0825hrs, 0845hrs, 1000hrs, 1040hrs, 1105hrs, 1300hrs, 1425hrs and 1520hrs due to build-up of traffic while Offence Reports being written.

Two reports of not wanting to turn into Park Bay due to traffic safety reasons.

Reports of confusion as to what to throw out.

There were Nine Offence Reports written and 37kgs of fruit seized.

Saturday 13th ZTP summary

Operation suspended 0905hrs, 0940hrs, 1040hrs, 1155hrs, 1235hrs and 1515hrs due to traffic build up while Offence Reports being written.

Very busy with traffic numbers a number of cautions given due to general high traffic volume.

One report of very angry couple who threw out 5kgs of vegetables unnecessarily due to signage saying fruit and vegetables, QUOTE "Signs are Bullshit"

Other reports of confusion as to what to throw.

There were seven Offence Reports written and 62kgs of fruit seized.

Sunday 14th April ZTP summary

Operation suspended 0845hrs, 1000hrs, 1100hrs, 1320hrs and 1540hrs due to traffic build up while Offence Reports being written.

Two reports of the 1300 number giving false info. One about getting a permit for Honey and the other about throwing unrestricted vegetables.

One report of a traveller getting it completely wrong by throwing all vegetables but keeping tomato, and Avocado.

Report of a tour bus with 10kgs of fruit with everyone on the bus a probable offender.

Many cautions issued after 4pm.

Traffic very busy and numerous cautions issued due to sheer traffic volume.

There were five Offence Reports written and 39kgs of fruit seized.

Monday 15th April ZTP summary

Operation suspended 0855hrs, 0920hrs, 0945hrs, 1100hrs, 1140hrs, 1200hrs and 1335hrs due to traffic build up due to Offence Reports being written.

Many instances of vegetables being discarded although not restricted.

Increasing traffic load entering the state many cautions given.

Two reports of travellers entering the state with receipts from a SA outlet thinking they were able bring their produce back into the state.

One instance of a traveller throwing fruit at the Inspector.

It is becoming apparent with increased traffic numbers, the management of the ZTP with the restrictions in place under the SafeWorkSA prohibition notice, is going to be a challenge.

There were seven Offence Reports written with 50kgs of fruit seized.

Tuesday 16th April ZTP summary

Operation suspended 0840hrs, 0920, 1005hrs, 1035hrs, 1105hrs, 1130hrs and 1205hrs due to traffic build up while writing Offence Reports.

Cautions were issued during these times of suspension. Other cautions were issued due to high traffic numbers.

Ongoing issues with confusion as to what to throw out.

There were eight Offence Reports written and 18kgs of fruit seized.

Wednesday 17th April ZTP summary

Operation suspended 0925hrs, 1015hrs and 1515hrs due to traffic build up while Offence Reports being written.

Busy day with traffic operation suspended at different periods due to high traffic volume.

One report of a traveller phoning the Hotline and was asked to leave a message??

One report of safety issues trying to enter Park Bay.

Many reports of travellers conflicted as to what is required.

There were Five Offence Reports written and 52kgs of fruit seized.

Thursday 18th April ZTP summary

Operation suspended 0750hrs, 0815hrs and 0930hrs due to traffic build up while Offence Reports being written.

Huge traffic volume, operation suspended periodically and numerous cautions issued.

One report of safety issues when entering Park Bay.

Fruit Fly larvae was found in a seized Cherry Tomato.

There were Three Offence Reports issued and 69kgs of fruit seized.

Friday 19th April ZTP summary

Absolute chaos operation suspended numerous times due to sheer traffic volume and while Offence Reports being written.

Many, many cautions issued.

One report of traveller being told by the hotline apples were OK???

One report of traveller having SA receipt and had interpreted the traveller's guide stating it was OK.

Continued reports of people throwing out vegies unnecessarily.

Fruit Fly larvae was found in a seized Dragon Fruit.

There were Ten Offence Reports written and 115kgs of fruit seized.

Saturday 20th April ZTP summary

Operations suspended 0850hrs, 0920hrs, 1050hrs, 1055hrs and 1140hrs due to traffic build up while Offence Reports being written.

High traffic volume, operation suspended periodically.

Many cautions issued throughout the day.

Continued reports of people disposing of the wrong items.

Fruit Fly larvae was found in a seized Peach.

There were Eleven Offence Reports written and 53kgs of fruit seized.

Sunday 21st April 2019 ZTP summary

Operation suspended at 1000hrs, 1210hrs, 1400hrs and 1600hrs due to traffic build up while Offence Reports being written.

Operation suspended for other periods of time due to high traffic volume,

Numerous cautions issued during suspension periods.

Safety of turning into Park Bay raised. Difficult when being tailed by a B-double.

There were Seven Offence Reports written and 50kgs of fruit seized.

Monday 22nd April ZTP summary

Huge traffic volume operation suspended for most of the day.

Numerous cautions issued.

One report of traveller believing SA receipt ok

Fruit Fly larvae was found in seized Figs.

There was One Offence Report issued and 65kgs of fruit seized.

Tuesday 23rd April ZTP summary

High volume of traffic throughout the day, ZTP operation was not able to proceed with continued long queuing of traffic.

Many cautions issued throughout the day.

There were no Offence Reports written and 73kgs of fruit seized.

Wednesday 24th April ZTP summary

Operation suspended 0855hrs, 1130hrs and 1350hrs due to traffic build up while Offence Report being written.

One report of no internet reception at Q Bin site

Confusion still reigns as to what to throw out.

There were Three Offence Reports written and 26kgs of fruit seized.

Thursday 25th April ZTP summary

Operation suspended at 0750hrs and 0850hrs due to traffic build up while Offence Reports being written.

Very high traffic volume operation suspended for extended periods due to congestion. Numerous cautions given throughout the day.

There were three Offence Reports written and 45kgs of fruit seized.

Friday 26th April ZTP summary

Operation suspended 0815hrs, 0910hrs and 1030hrs due to traffic build up due to Offence Reports being written

High volumes of traffic many verbal cautions issued due to traffic numbers

There were 5 Offence Reports written and 23kgs of fruit seized.

Saturday 27th April ZTP summary

Operation suspended on five occasions due to Offence Reports being written.

Operation suspended on many occasions due to high traffic flow with numerous verbal warnings issued

There were eight Offence Reports written and 37kgs of fruit seized.

Sunday 28th April ZTP summary

Operation suspended on three occasions due to Offence Reports being written

Operation suspended on more occasions due to high traffic volume with verbal warnings being issued

There were four Offence Reports issued with 30kgs of fruit seized

Monday the 29th April ZTP summary

Operations suspended seven times due to Offence Reports being written resulting in traffic build up

There were 9 Offence Reports written and 24kgs of fruit seized

Tuesday 30th April ZTP summary

Operation suspended four times due to Offence Report being written

There were seven Offence Reports written and 15kgs of fruit seized.

Wednesday 1st May ZTP summary

Operation suspended six times due to Offence Report being written

High traffic volume operation suspended on other occasions due to build up through sheer traffic numbers. Verbal cautions were issued during these periods

There were eight Offence Reports issued with 29kgs of fruit seized

Thursday 2nd May ZTP summary

Operation suspended three time due to Offence Reports being written.

High volumes of traffic experienced with operation being suspended to cope and verbal cautions being issued

There were eight Offence Reports issued and 38kgs of fruit seized

Friday 3rd May ZTP summary

Operation suspended two times due to Offence Reports being written

Very high traffic volume with policy being suspended on numerous occasion due to traffic numbers.

Verbal cautions were issued during these occasions

There were two Offence Reports issued with 48kgs of fruit seized

Saturday 4th May ZTP summary

Operation suspended on five occasions due to Offence reports being written

High traffic volume resulting in some verbal cautions

There were eight Offence Reports written and 26kgs of fruit seized

Sunday 5th May ZTP summary

Operation suspended Four times due to Offence Reports being written

One report of traveller calling hotline but operator could not help her with a question regarding her plants

There were nine Offence Reports written with 24kgs of fruit seized

Monday 6th May ZTP summary

Operation suspended five times due to Offence Reports being written

Very high traffic volume resulting in the policy being suspended regularly and verbal cautions being issued

There were six Offence Reports written with 47kgs of fruit seized

Tuesday 7th May ZTP summary

Operation suspended five times while Offence Reports being written

High traffic volume with policy being suspended occasionally to deal with back up. Verbal caution issued.

There were six Offence Reports written and 16kgs of fruit seized.

Wednesday 8th May ZTP summary

Operation suspended on nine occasions while Offence Reports were being written resulting in traffic build up

Operation suspended on a couple of occasions due to high traffic numbers.

Verbal warnings were issued on during both periods above

There were nine Offence Reports issued and 33kgs of fruit seized

Thursday 9th May ZTP summary

Operation suspended seven times due to write ups resulting in traffic build up

Operation suspended on other occasions due to high traffic flow

Verbal cautions were issued during the above periods

There were eight Offence Reports written and 31kgs of fruit seized

Friday 10th May ZTP summary

Operation suspended Three times due to traffic build up while completing Offence Reports

A number of verbal cautions were issued during these periods

Travellers still have the feeling we are a declaring station as in the past

There were three Offence Reports issued with 15kgs of fruit seized

Saturday 11th May ZTP summary

Operation suspended twice due to Offence Reports being written.

High volume of traffic operation suspended periodically during the day due to traffic numbers.
Verbal warnings issued while the above suspensions were in place.

One report of a traveller not prepared to enter Park Bay while it was dark

There were three Offence Report issued and 26kgs of fruit seized.

Sunday 12th May ZTP summary

Operation suspended five times due to Offence Reports being written and on occasion due to high traffic volume. Verbal warnings were issued during this period.

One report of a traveller phoning the 1300 number to be told it was Sunday and "we didn't know anything" check the website.

There were six Offence Reports written and 17kgs of fruit seized.

Monday 13th May ZTP summary

Today is the first day of ZTP being implemented 24hrs/7days.

Operation suspended five times due to traffic build up while Offence Reports being written

Operation suspended on occasion due to traffic volume and build up. Verbal cautions were issued during both these times.

There were twelve Offence Reports written and 22kgs of fruit seized.

Tuesday 14th May ZTP summary

Operation suspended four times due to Offence Reports being written.

Operation suspended on other occasions due to high traffic flow

There were five offence reports written and 9kgs of fruit seized

Wednesday 15th May ZTP summary

Operations suspended four times due to Offence Reports being written.

Operations were suspended on two occasions for extended periods due to the current development needing to close the truck lane and or one car lane.

Verbal cautions were issued during the suspended periods above.

One report of traveller not willing to risk the danger of turning into Park Bay with a B-Double truck tailgating them.

There were seven Offence Reports written and 20kgs of fruit seized.

Thursday 16th May ZTP summary

Operation suspended eleven times while Offence Reports were being written.

Operation suspended on other occasions due to traffic load.

Verbal cautions were issued during times of suspension.

One report of traveller purchasing fruit in SA then travelling to Vic and thinking it OK to return with receipt.

One traveller questioned the safety of turning into the Park Bay.

There were Twelve Offence Reports written and 29kgs of fruit seized.

Friday 17th May ZTP summary

Operation suspended on nine occasions due to Offence Reports being written, verbal warnings were issued during these times.

One report of traveller not turning into Park Bay due to safety reasons

There were 15 Offence Reports written and 33kgs of fruit seized.

Saturday 18th May ZTP summary

Operation suspended nine times due to Offence Reports being written, verbal warnings were issued during this these times.

One report of traveller being told capsicum was ok to keep, disposed of everything else in Park Bay bin.

There were seven Offence Reports written and 11kgs of fruit seized.

Sunday 19th Mat ZTP summary

Operation suspended five time due to Offence Report being written

Operation suspended on other occasions due to high traffic volume. Verbal cautions were issued during these times.

There were seven reports written and 46kgs of fruit seized.

Monday 20th May ZTP summary

Operation suspended for most of the day 0930hrs to 1515hrs due to lane closer while roadworks were being completed.

Verbal warnings were issued during this time.

There were three Offence Reports written and 65kgs of fruit seized.

Tuesday the 21st May ZTP summary

Operation suspended five times due to Offence Reports being written.

Verbal warnings were issued during these times.

There were seven Offence Reports written and 14kgs of fruit seized.

Wednesday 22nd May ZTP summary

Operation suspended eight times due to Offence Reports being issued and on a number of occasions due to traffic volume.

Verbal cautions were issued during these times

There were nine Offence Reports issued and 19kgs of fruit seized

Thursday 23rd May ZTP summary

Operation suspended five times due to Offence Reports being written and on a number of occasions due to traffic volume.

Verbal cautions were issued during these times.

There were nine Offence Reports written and 23kgs of fruit seized.

Friday 24th May ZTP summary

Operation suspended eleven times due to Offence Reports being written and on a further occasions due to traffic volume.

Verbal warnings were issued during these periods.

One report of safety issue when considering the entry to Park Bay.

There were eleven Offence Reports written and 20kgs of fruit seized.

Saturday 25th May ZTP summary

Operation suspended six times while Offence Reports were being written and on other occasions because of traffic volume.

Verbal cautions were issued during these times.

One report of a traveller throwing fruit in Q bin but unsure of Avocadoes which attracted an Offence Notice.

There were eleven Offence Reports written and 42kgs of fruit seized.

Sunday 26th May ZTP summary

Operations suspended nine times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal warnings were issued on these occasions during these periods.

One report of traveller thinking Tomatoes were OK.

There were twelve Offence Reports written and 22kgs of fruit seized.

Monday 27th May ZTP summary

Operation suspended eight times due to Offence Report being written and on occasion due to traffic volume.

Verbal warnings were issued during these periods.

One report of difficulty in seeing what was meant to happen due to heavy rain.

One report of misinformation at a Mildura Supermarket.

There were nine Offence Reports written and 14kgs of fruit seized.

Tuesday 28th May ZTP summary

Operation suspended seven times due to Offence Reports being written and occasionally at other times due to traffic volume.

Verbal cautions were issued at these times.

There were eight Offence Reports written and 13kgs of fruit seized.

Wednesday 29th May ZTP summary

Operation suspended fourteen times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these times.

One report of a traveller thinking the fruit he had was OK because it was from Tasmania

Many claims that they did not see the bin?

There were eighteen Offence Reports written and 46kgs of fruit seized.

Thursday 30th May ZTP summary

Operation suspended ten times due to Offence Reports being written and occasionally due to traffic flow.

Verbal warnings were issued during these times.

One report of a traveller considering it too unsafe to turn into Park Bay.

There were Twelve Offence Reports written and 44kgs of fruit seized.

Friday 31st May ZTP summary

Operation suspended ten times due to Offence Reports being written and on other occasions due to traffic volume.

One report of traveller stopping at bin and throwing fruit but kept tomato and Avocado thinking OK.

One report of traveller unsure what to throw.

There were ten Offence Reports written and 56kgs of fruit seized.

Saturday 1st June ZTP summary

Operation suspended eight times due to Offence Reports being written and on a number of other occasions due to traffic flow.

Verbal warnings were issued during these periods.

One report of traveller keeping tomatoes thinking OK.

There were twelve Offence Reports written and 130kgs of fruit seized.

Sunday 2nd June ZTP summary

Operations suspended three times due to Offence Reports being written and for reasonably long periods of time due to heavy traffic volume.

Verbal cautions were issued during these times.

One report of traveller thinking tomatoes were not fruit.

There were ten Offence Reports written and 28kgs of fruit seized.

Monday 3rd June ZTP summary

Operation suspended four times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal warnings were given during these periods.

There were nine Offence Reports written and 17kgs of fruit seized.

Tuesday 4th June ZTP summary

Operation suspended eight times due to Offence Reports being written and on further occasions because of traffic volume.

Verbal cautions were issued during these periods.

One report of throwing the incorrect produce away and keeping the wrong items

There were twelve Offence Reports written and 20kgs of fruit seized.

Wednesday 5th June ZTP summary

Operation suspended nine times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these periods

Two reports of not being able to locate bin.

There were thirteen Offence Reports written and 35kgs of fruit seized.

Thursday 6th June ZTP summary

Operation suspended nine times due to Offence Reports being written and on several other Occasions due to traffic flow.

Operation suspended for a period of time due to development requiring a lane closure.

Verbal cautions were issued during these periods.

There were eight Offence Notices written and 35kgs of fruit seized.

Friday 7th June ZTP summary

Operation suspended eight times due to Offence Report being written and on other occasions due to traffic volume.

Verbal cautions were issued during these periods.

There were ten Offence Reports written and 20kgs of fruit seized.

Saturday 8th June ZTP summary

Operation suspended ten times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these periods.

There were twelve Offence Reports written and 27kgs of fruit seized.

Sunday 9th June ZTP summary

Operation suspended seven times due to Offence Reports being written.

Verbal warnings were issued during these times.

There was one instance where nobody took ownership of the fruit found.

There were eight Offence Reports issued and 14kgs of fruit seized.

Monday 10th June (Public Holiday) ZTP summary

Operation suspended three times due to Offence Reports being issued and much of the day to traffic volume.

Verbal warnings were issued during these periods.

One report of traveller had the opinion a receipt was OK.

The roadblock experienced a huge traffic volume as per usual on a Public Holiday. There were 5 Inspectors rostered and all were occupied in just moving the traffic on. This is an example of where it will be very difficult to enforce ZTP when traffic volume is extremely high, even when we have the new facility.

There were five Offence Reports written and 97kgs of fruit seized.

Tuesday 11th June ZTP summary

Operation suspended four times due to Offence Reports being written and on other occasions due to traffic flow.

Verbal warnings were issued during these periods.

There were two instances when ownership of fruit could not be established.

There were eleven Offence Reports written and 37kgs of fruit seized.

Wednesday 12th June ZTP summary

Operation suspended eight times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these times.

One report of traveller missing turn to Park Bay and considered it too unsafe to turn around.

There were eleven Offence Reports written and 68kgs of fruit seized.

Thursday 13th June ZTP summary

Operation suspended eleven times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these times.

One report of traveller searching web site twice and claim Avocado is not listed.

One report of traveller thinking receipted items from SA was OK.

There were thirteen Offence Reports written and 24kgs of fruit seized.

Friday 14th June ZTP summary

Operation suspended eleven times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal warnings were issued during these periods.

There were fourteen Offence Reports written and 42kgs of fruit seized.

Saturday 15th June ZTP summary

Operations suspended eight times due to Offence Reports being written and also on other occasions.

Verbal warnings were issued during these times.

There were seven Offence Reports written and 28kgs of fruit seized.

Sunday 16th June ZTP summary

Operation suspended twelve times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issue during these times.

There were thirteen Offence Reports written and 45kgs of fruit seized.

Monday 17th June ZTP summary

Operation suspended five times due to Offence Reports being written and on other occasions due to traffic volume and site works.

Verbal cautions were issued during these times.

One report of safety issues turning into Park Ba

There were nine Offence Reports written and 29kgs of fruit seized.

Tuesday 18th June ZTP summary

Operation suspended six times due to Offence Report being written and on other occasions due to traffic volume.

Verbal warnings were issued during these periods.

One report regarding the safety of turning into Park Bay.

There were ten Offence Reports written and 105kgs of fruit seized

90kgs of Oranges declared from one vehicle.

Wednesday 19th June ZTP summary

Operation suspended seven times due to Offence Reports being written and on other occasions due to traffic flow.

Verbal warnings were issued during these periods.

There were nine Offence Reports written and 33kgs of fruit seized.

Thursday 20th June ZTP summary

Operation suspended eleven times due to Offence reports being written and on other occasions due to traffic volume.

Verbal cautions were issued on during these periods.

One report in regard to the safety of turning into Park Bay with heavy traffic following.

There were thirteen Offence Reports written and 32kgs of fruit seized.

Friday 21st June ZTP summary

Operation suspended ten times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these times.

There were eleven Offence Reports wrtitten and 19kgs of fruit seized.

Saturday 22nd June ZTP summary

Operation suspended twelve times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal warnings were issued during these times.

One report of 1300 number offering advice Avocado was OK.

There were seventeen Offence Reports written and 34kgs of fruit seized.

Sunday 23rd June ZTP summary

Operation suspended eleven times due to Offence Reports being written and on other occasions because of traffic volume.

Verbal warnings were issued during these periods.

There were fourteen Offence Reports written and 48kgs of fruit seized.

Monday 24th June ZTP summary

Operation suspended ten times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these periods.

There were fourteen Offence Reports written and 29kgs of fruit seized.

Tuesday 25th June ZTP summary

Operation suspended twelve times due to Offence Reports being written and on other occasions due to traffic volume.

Verbal cautions were issued during these periods.

One report by a truck driver who witnessed an almost head on at Park Bay exit. He has indicated he will make a formal complaint about the safety issues at entry and exit of Park Bay.

One report of a traveller not prepared to turn into Park Bay for safety issues.

There were sixteen Offence Reports issued and 42kgs of fruit seized.

Wednesday 26th June ZTP summary

Operation suspended seven times due to Offence Reports being written and on further occasions due to traffic volume.

Verbal cautions were issued during these periods.

Two reports of confusion in relation to which rest area was closed. There is a VMS located before Yamba indicating to truck drivers the layover area at Yamba is closed.

There were fourteen Offence Reports written and 43kgs of fruit seized.

Thursday 27th June ZTP summary

Operation suspended thirteen times due to Offence Reports being written and on other occasions due to traffic volume

Verbal cautions were issued during these periods.

One report of a Roadside stall owner outside of Mildura told travellers they could bring the produce to SA.

There were seventeen Offence Reports written and 33kgs of fruit seized.

Friday 28th June ZTP summary

Operations suspended ten times due to Offence Reports being written and on other occasions due to traffic volume

Verbal warnings were issued during these times.

One report of traveller phoning the 1300 number and being advised the QS was collecting the fruit.

There were thirteen Offence Reports written and 53kgs of fruit seized.

Saturday 29th June 2019 ZTP summary

Operation suspended four times due to Offence Reports being written and for extended periods due to traffic volume. (Very high volumes of traffic).

Verbal warnings were issued during these times.

One report of traffic issues pulling into the Park Bay.

There were Five Offence Reports written and 90kgs of fruit seized.

Sunday 30th June 2019 ZTP summary

Operation suspended ten times while Offence Reports were being written and on other occasions due to traffic volume.

Verbal warnings were issued during these times.

One report of safety Issues in regard to pulling into the Park Bay.

There were Fourteen Offence Report written and 97kgs of fruit seized.

Monday 1st July ZTP summary

Operations suspended several times due to Offense Reports being written and on further occasions due to traffic volume.

Verbal cautions were issued during these periods.

There were fifteen offence reports written and 98kgs of fruit seized.

Friday 4th January

NOTES:

Started operations to enforce Zero policy at 1045hrs due to travellers unable to see the incoming signs due to the sun shining directly onto the VMS screens

Found staff were not taking their allocated time due to the heat policy. Instructed this must be done.

All inspectors busy with Offense Notices rendering no one available to continue to check vehicles. Traffic built up rapidly. Very Hot

Suspended operations at 1130hrs

Inspector [REDACTED] allowed vehicle with fruit to continue without penalty due to 3 week old baby on board

Inspector [REDACTED] did the same due to 9 week old baby on board.

Recommended operations at 1300hrs

Traffic was manageable, very hot not much traffic

Again all inspectors writing Offence Notices

Very hot conditions

Suspended operations at 1430hrs

Staff cleared backlog of traffic.

Change of shift 1545hrs only 2 staff available for afternoon shift informed them not to write Offense Notices.

There was 39 vehicles detected carrying fruit of which 14 offence notices were written.

There was one offence notice written during nightshift at 0430hrs due to attempted concealment.

Saturday 5th January

Notes:

Beginning of the day had a quick chat with staff to go over yesterday and see if there was ways to make things easier. The option to use the interview room and ex DPTI office for writing of notices seemed to be a popular thing. (This was initiated yesterday after it became difficult outside with heat and wind)

Started operations at 0800hrs (Overcast day therefore signs would be visible)

Initially light traffic and temperature very comfortable

0915hrs traffic began to build a little

Some complaints regarding the visibility of signs

1120hrs Line up of trucks with nobody able to attend to them

1125hrs only one inspector free, traffic building – monitored

1130hrs line up off trucks

Young girl noted walking from traffic line up toward Roadhouse down the road

1133 Traffic built up back past dividing road this would not allow trucks entry – monitored

1210 only one Inspector free, traffic building – monitored

1510 [REDACTED] approach me asking what to do in the case of a person without a driver's license (she is not the driver) I instructed [REDACTED] to proceed and get her details verbally. Is this acceptable? This is something that highlights the lack of training.

1525 Two writing up -traffic starting to build up with one angry young lady prancing about.

Line up of trucks again

The operation was not shut down today although this almost occurred on couple occasions. The reason being traffic was light and constant without any major spikes pretty much all day.

27 offence notices issued today. Total vehicles carrying fruit 36

Comment: With this being only day two it has become very apparent this Zero Policy is manageable within the **work area** when traffic is **light** (although if there were to be a higher percentage of vehicles with fruit I believe it would be a challenge). Even today with light traffic there were a couple of times when things almost got out of hand.

Unfortunately this is not the case with increased traffic numbers as was the situation yesterday and the work area was found wanting. I can only imagine the extreme difficulty in handling large volumes, in this space, especially caravans (interesting times ahead when the Grey Nomads get moving in March). It will be almost impossible on weekends like Easter with large volumes of traffic including increased caravan numbers.

It has become quite apparent the work area needs to be bigger with an area to take those vehicles being written-up off the main thoroughfare. With the limited places to currently park-up vehicles they become a roadblock in themselves.

Better benches and workspace need to be provided outside and I think maybe some low partitions inside to create more interview areas to write people up. Outside is not ideal due to the exposed nature of Yamba with heat, wind and rain all being factors to perform the write-up process correctly and comfortably. We have been utilising the interview room and the spare office to perform this process with reasonable success.

This is only early days but my thoughts at this stage.

Sunday 6th January

Notes:

Operations began at 0800hrs

The day is sunny so I have ask the staff to enquire of everyone this morning as to how well they can read the signs to gather some feedback.

Most people having trouble reading signs

Traffic is light

1045hrs three inspectors busy leaving one to check incoming traffic. Traffic backing up almost past the dividing lanes

1050hrs truck lane blocked traffic starting to get back to 60kmh zone.

1055hrs three inspectors free – see if they can clear traffic or the get more pinches and the problem escalates?

1105 long lines continue – monitor

1110 two inspectors busy with write ups long line up.

1120 two inspectors busy long line ups continue – monitor.

1155 line up to the end of the divided lines continue

1330 traffic has reduced steadily over the last ¾ hour back under control

1350 traffic line up increasing

1500 traffic build up most inspectors writing up – truck line up

There was 19 Offence Notices written out or a total of 31 vehicles carrying fruit.

Monday 7th January

Notes:

Operation began at 0800hrs

Very light traffic

1050hrs 3 inspectors writing up – traffic beginning to bank up – monitor

1100hrs traffic backed up to end of divided road

1105hrs build-up of trucks PH admin staff cleared

1420hrs traffic build up due to inspectors writing up

There was 17 offence notices written with a total of 32 vehicles carrying fruit

Tuesday 8th January

Visit by John Kirkham

0800Hrs started operations

Sunny day mild weather light traffic

1055hrs all inspectors busy writing up

1100hrs traffic line up beyond divided road restricting heavy vehicle movement- all inspectors busy

1105hrs traffic becoming out of control

1105hrs Operation suspended – inspectors to begin clearing traffic

1240hrs Recommenced operations- traffic cleared and has reduced to a lighter rate

There were 34 travelling with fruit of which 15 offence notices were written.

Wed 9th January

0800hrs began operations

Light traffic

0945hrs 2 inspectors writing up traffic numbers increasing so quickly mounting up back to dividing road- monitor

0950hrs three inspectors writing up - line up getting out of hand

0952hrs suspended operations

1000hrs Assisted [REDACTED] to calm a couple who became irate while being written up

1005 Line up continues to grow with only one inspector available. Truck line-up dealt with by Plant Health employee.

1030 Traffic cleared with help of all inspectors

1030hr resumed operations

1045hrs another very angry man in the interview room [REDACTED] managed to calm him and write him up

There was 28 vehicles with fruit aboard and 21 offence notices written

Thursday 10th January

0800hrs operations commenced

Overcast day therefore signs will probably be a little clearer

Traffic light

Traffic continued to be light for most of the day with only a couple of small peaks.

There was 28 vehicles travelling with fruit with 12 offence notices written

Friday 11th January

0800hrs started operations

Bright sunny day

Only three staff available to work today. The temperature is expected to reach 40c today so with only three staff the heat policy will be implemented. I have instructed staff to proceed with ZTP until the temperature rises and the heat policy is enacted.

Light traffic

Staff continued with ZTP due to the low traffic throughout the day

There was 34 vehicles travelling with fruit and 11 Offence Notices were written

Saturday 12th January

0800hrs briefed both [REDACTED] and [REDACTED]. Sent both down the road to sight what signage and the set up so they are familiar as to what is there for when they are writing offence notices.

0820hrs started operations

Traffic light, beginning to get hot already. Informed staff it is a heat day and to ensure they rotate through the office throughout their shift.

Hot day fortunately a quiet day traffic wise.

There were 23 vehicles carrying fruit with 10 Offence Notices written

Sunday 13th January

0800hrs operations started

Bright sunny day, signs will be hard to see, light traffic.

Forecast 38C

1015hrs two inspectors writing up traffic building – monitor

1150hrs two inspectors busy traffic build up – monitor

1205 traffic back to dividing road

There were 23 vehicles carrying fruit with 9 Offence Notices written

Friday 1st March ZTP summary

Operations suspended at 0800hrs. Downer Works came through and advised the park bay would be closed for roadworks and maintenance

Downer Works advised roadworks were complete operations resumed at 1300hrs

Operation suspended at 1410hrs due to traffic build up while offence report was written

One traveller reported there was no reduce speed signs and was unable to turn due to a Road Train behind him

One traveller reported, although looking, not seeing the bins at all

There was one Offence Report written with 39kgs of fruit seized

Saturday 2nd March ZTP summary

Operations suspended at 1155hrs due to traffic build up while Offence Report being written

Operation suspended at 1310hrs "as above"

Operation suspended at 1440hrs "as above"

Operation suspended at 1515hrs simultaneous Reports being written causing traffic build up

Numerous reports of not being able to read the signs

There were 4 Offence Reports written and 20kgs of fruit seized

Sunday 3rd March ZTP summary

Operation suspended 0925hrs due to traffic build up while writing an Offence Notice

Continued comments of unreadable signs

There was one Offence Notice written with 14kgs of fruit seized

Monday 4th March ZTP summary

Operations suspended at 0930hrs due to traffic build up as a result of Offence Report being written

Operations suspended at 1030hrs "as above"

Continued complaints regarding the difficulty in reading the incoming signs

There were three Offence Reports written and 9kgs of fruit seized

Tuesday 5th March ZTP summary

Operation suspended at 0905hrs due to traffic build up while Offence report being written

Operations suspended at 1000hrs "as above"

Operations suspended at 1100hrs "as above"

Operations suspended at 1300hrs "as above"

Operations suspended at 1330hrs "as above"

Operations suspended at 1430hrs "as above"

Reports of fruit being thrown on the side of the road

Reports of fruit being discarded at the second Park Bay on the East bound side of the road

Continued complaints of the inability to pull into the Park Bay due to speed and traffic following

There were Six Offence Reports written with 20kgs of fruit seized

Wednesday 6th March ZTP summary

Operation suspended at 1115hrs traffic build up while Report being written

Operation suspended at 1420hrs "as above"

Operation suspended at 1510hrs "as above"

Continued reports of fruit dumped on road and poor visibility of signs

There were three Offence Reports written with 17kgs of fruit seized

Thursday 7th March ZTP summary

Operation suspended at 0940hrs due to traffic build up following Offence Report being written

Operation suspended at 1100hrs "as above"

Operation suspended at 1140hrs "as above"

Operation suspended at 1305hrs "as above"

Operation suspended at 1400hrs "as above"

Operation suspended at 1440hrs "as above"

Continued complaints of inability to read signs and the dangers of trying to pull into Park Bay while in heavy traffic.

There were six Offence Reports written and 34kgs of fruit seized

Friday 8th March ZTP summary

Operation suspended at 0900hrs due to traffic build up following Offence Report being written

Operation suspended at 0920hrs "as above"

Operation suspended at 0950hrs "as above"

Operation suspended at 1105hrs 'as above"

Operation suspended at 1120hrs "

Operation suspended at 1335hrs simultaneous Reports being written

There were seven Offence Reports written with 26kgs of fruit seized

Saturday 9th March ZTP summary

Operation suspended at 0425hrs only one inspector available due to Offence Report being written

Operation suspended at 1015hrs due to Offence Report being written resulting to traffic build up

Operation suspended at 1345hrs "as above"

Reports of not being able to read signs (sunny day)

One traveller indicated there was no mention of putting fruit into bins on the signs

There were eight Offence Reports written with 22kgs of fruit seized

Sunday 10th March ZTP summary

Operation suspended at 0920hrs due to traffic build up while Offence Report being issued

Operation suspended at 1020hrs "as above"

Operation suspended at 1620hrs "as above"

Reports of difficulty reading signs due to sun glare

One report of traveller being given the wrong info on the 1300 hotline and threw out 1kg of honey for no reason

There were Four Offence Reports written with 15kgs of fruit seized

Monday 11th March ZTP summary

Operation suspended at 0915hrs due to traffic build up while Offence Report being written

Operation suspended at 1030hrs "as above"

Operation suspended at 1055hrs "as above"

Operation suspended at 1350hrs "as above"

Very high traffic flow many travellers complained about inability to read signs due to sun glare and too much written on them

Many travellers unable to locate bins

There were three Offence Reports Issued with 34kgs of fruit seized

Tuesday 12th March ZTP summary

Operation suspended at 0950hrs due to traffic build up during simultaneous Offence Reports being written

Operation suspended at 1010hrs "as above"

Operation suspended at 1240hrs traffic line up following write up

Operation suspended at 1400hrs "as above"

Report of one irate traveller after witnessing someone being allowed through without penalty while his wife was inside being written up

One reported drive off. Police notified

More reports of inability to read signs

There were seven Offence Reports written with 26kgs of fruit seized

Wednesday 13th March ZTP summary

Operation suspended at 0900hrs due to traffic build up while Offence Report being written

Operation suspended at 0950hrs, 1020hrs, 1115hrs, 1135hrs, 1305hrs and 1345hrs "as above"

Operation suspended at 1350hrs Park Bay temporary closure due to installation of pits.

There were nine Offence Reports written with 11kgs of fruit seized

Thursday 14th March ZTP summary

██████████ attended bin site at 0800hrs and observed signage not functioning. ██████ sent pictures he had taken of offending sign as well as a couple in regard to the sun glare problem to site Supervisor who was off site. ██████████ informed site Supervisor he was suspending operations

Site Supervisor notified ██████████ who requested Plant Health to rectify

ZTP was resumed at 1315hrs after ██████████ informed staff the signs were rectified.

There were No Offence Reports written and 25kgs of fruit seized

Friday 15th March ZTP summary

Operations suspended at 0750hrs, 0920hrs, 1055hrs, 1400hrs and 1425hrs due to traffic build up following Offence Reports being written

Continued reports of sun glare and difficulty reading signs

One report of not knowing where the bin was located

There were eight Offence Reports written with 16kgs of fruit seized

Saturday 16th March ZTP summary

Operations suspended at 1150hrs, 1300hrs, 1400hrs and 1600hrs due to traffic build up while Offence Reports being written

One complaint of receiving wrong information from the Hotline.

Several complaints of not being able to read signs

There were four Offence Reports written with 15kgs of fruit being seized.

Fruit (Dragon Fruit) seized from one traveller contained FF larvae. Photos and ID request has been sent to Plant Health.

Sunday 17th March ZTP summary

██████████ attended signs again and noted one sign had half a dozen pixels not working and suggested two other signs had issues with their flashing sequence.

Operation suspended at 1000hrs, 1020hrs, 1245hrs, 1350hrs, and 1425hrs due to traffic build up while Offence Reports being written.

One instance where an Offence Report was not proceeded with due to a horse in the float becoming unsettled

The usual complains about difficulty in reading signs and confusion to the location of the bins were received

There were seven Offence Reports written with 19kgs of fruit seized

Monday 18th March ZTP summary

Operations suspended at 0935hrs, 1045hrs, 1205hrs and 1515hrs due to traffic build up while Offence Reports being written

The everyday concerns re inability to read signs and lack of direction continued

One traveller was quite animated in regard to witnessing another traveller having fruit but not being written up like his partner.

There were six Offence Reports written with 13kgs of fruit seized

Tuesday 19th March ZTP summary

Operations were suspended due to roadworks resulting in the Park Bay being closed. Downer Works informed Yamba Roadblock at 0900hrs and indicated they would notify when complete.

Downer Works notified Yamba work was complete at 1600hrs

There were no Offence Reports issued due to the above.

There was 21kgs of fruit seized

Wednesday 20th March ZTP summary

Operation suspended at 0800hrs simultaneous Reports being written

Operation suspended at 0850hrs, 1010hrs and 1340 hrs due to traffic build up while Offence Reports being written

Many complaints about not being able to see signs, not being able to understand and missing where the bin is located

There were seven Offence Reports written and 18kgs of fruit seized

Thursday 21st March ZTP summary

Operations suspended 0820hrs, 1235hrs and 1520hrs due to Offence Reports being written.

There was one report of a traveller travelling past the station in the oncoming traffic lane.

The usual complaints on not being able to read the signs or understand where the bin is located continue.

There were five Offence Reports written and 14kgs of fruit seized.

Friday 22nd March ZTP summary

Operation suspended at 0830hrs, 0900hrs, 0915hrs, 1045hrs, 1100hrs, 1125hrs and 1320hrs due to traffic build up due to reports being written

Continuing reports of difficulty in reading and interpreting signage and bin location

There were nine Offence Reports written and 19kgs of fruit seized

Saturday 23rd March ZTP summary

Operation suspended 0925hrs, 0945hrs, 1045hrs and 1130hrs due to traffic build up while Offence Reports being written

Issues still with temporary signs and bin location

There were five Offence Reports written with 19kgs of fruit seized

Sunday 24th March ZTP summary

Operation suspended 0924hrs, 1050hrs, 1130hrs, 1145hrs and 1420hrs due to traffic build up while Offence Reports being written.

One report of a traveller becoming very irate over the unclear signs. This traveller was allowed to continue do to her aggressive behaviour.

Other reports as usual in regard to the unclear temporary signs and the failure to direct traveller to the Q bins

There were four offence reports written with 6kgs of fruit seized.

Monday 25th March ZTP summary

Operation suspended 0945hrs, 1115hrs and 1300hrs due to traffic build up while Offence Report being written

Continued reports regarding the difficulty in recognising the location of the bin

Signs very hard to read and understand especially with the sun glare.

There were three offence report written and 8kgs of fruit seized.

Tuesday 26th March ZTP summary

Operation suspended at 0935hrs and 0955hrs due to traffic build up while Offence Report being written.

One report of travellers from Tasmania who thought it OK to bring fruit into SA. These people arrived while operation was suspended so a warning was issued.

Operation was suspended as a result of serious accident just to the East of the Station.

Operation remained suspended for the rest of the day as road remained partially closed

There were two Offence Report written and 7kgs of fruit seized.

Wednesday 27th March ZTP summary

Operation suspended at 1045hrs, 1120hrs and 1500hrs due to traffic build while Offence Report being written

Ongoing complaints regarding the difficulty in reading the signs and lack of direction provided to as where the Q bins are located

There were four Offence Notices written and 32kgs of fruit seized

Thursday 28th March ZTP summary

Operation suspended at 0815hrs until 1000hrs due to Downer works erecting sign posts etc. at the Park Bay and blocking the entry.

Operation suspended at 1025hrs due to traffic build up while Offence Report being written

There was one Offence Report written and 8kgs of fruit seized

Friday 29th March ZTP summary

Operation suspended at 1230hrs and 1415hrs due to traffic build up due to offence notices being written.

There were a couple of issues with people confused as to what they are able to keep.

The new signs have been completely installed as of 1500hrs today.

There were two Offence Reports written and 23kgs of fruit seized

Saturday 30th March ZTP summary

Operation suspended at 0910hrs, 1020hrs, 1045hrs and 1115hrs due to Offence Reports being written and a build-up of traffic occurring.

There were Four Offence Reports written with 55kgs of fruit seized.

Sunday 31st March ZTP summary

Operation suspended at 0820hrs, , 0900hrs, 1005hrs, 1250hrs, 1400hrs, and 1500hrs due to Offence Reports being written and traffic build up occurring as a result.

Very busy day with high traffic volume. Operation suspended at 1045hrs and 1220hrs to clear traffic congestion.

One report of some Watermelons thrown onto the road prior to station.

A definite trend happening in regard to people's confusion as to what they need to throw and what they can keep.

One report of not being able to turn Into Park Bay due to consideration of safety with a B Double travelling close behind.

There were Ten Offence Reports written and 30kgs of fruit seized.

